

# Caring for our Customers

**We know what a big deal it is to be job hunting.**

You may be nervous, excited, lost, or simply out of your depth.

**Here is our 4 step candidate care plan.**

When you come to Frankly Recruitment our aim is to always treat you with **respect, kindness, and professionalism** and represent you in the best way to the job market.



1

## Regular Check ins

We will stay in touch with you throughout the recruitment process. Regular check-ins not only help us build a strong rapport but also keep you engaged and informed about the progress. We welcome your calls too!



2

## Honest Communication

We will respond promptly to your enquiries and keep you informed about the status of your application. We will provide constructive Feedback: whether you are successful or not feedback helps you grow and develop.



3

## Provide Supportive Resources:

We will offer resources that can assist you in preparing for interviews, such as interview tips, coaching, or CV improvement advice. We are committed to your success in finding your next role.



4

## It's the personalised touch

We will treat you as an individual by personalising our interactions with you. We show genuine interest in your professional aspirations.

We will be your cheerleader throughout the recruitment process wishing you luck along the way.



SIMPLY PROFESSIONAL

FranklyRecruitment

Commercial Recruitment Specialists



Call us:

01793 514441

jo@franklyrecruitment.co.uk